LTE Industrial Router
ICR-3211

USER MANUAL

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Used symbols

Danger – Information regarding user safety or potential damage to the router.

Attention – Problems that can arise in specific situations.

Information, notice – Useful tips or information of special interest.

GPL licence

Source codes under GPL licence are available at `https://icr.advantech.cz/source-code` address.

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1. Safety Instructions

Please, observe the following instructions:

- The router must be used in compliance with all applicable international and national laws and in compliance with any special restrictions regulating the utilization of the router in prescribed applications and environments.

- To prevent possible injury and damage to appliances and to ensure compliance with all relevant provisions, use only the original accessories. Unauthorized modifications or the use of unapproved accessories may result in damage to the router and / or a breach of applicable regulations. Unauthorized modifications or use of unapproved accessories may void the warranty.

- The router can not be opened.

- Turn off the router and disconnect it from power supply before handling the SIM card.

- **Caution!** This equipment is not suitable for use in locations where children are likely to be present. The SIM card could be swallowed by small children.

- Power supply must not exceed 36 V DC max.

- Do not expose the router to extreme ambient conditions. Protect the router against dust, moisture and high temperature.

- Only routers with appropriate certification and labelling should be used in locations where flammable and explosive materials are present, including gas stations, chemical plants, or locations in which explosives are used. We remind users of the duty to observe the restrictions concerning the utilization of radio devices at such places.

- Switch off the router when travelling by plane. Utilization of the router on a plane may endanger the operation of the plane or interfere with the mobile telephone network, and may be unlawful. Failure to observe these instructions may result in the suspension or cancellation of telephone services for the respective client and / or may result in legal sanctions.

- When using the router in close proximity to personal medical devices, such as cardiac pacemakers or hearing aids, you must proceed with heightened caution.

- The router may cause interference when used in close proximity to TV sets, radio receivers or personal computers.

- It is recommended that you create an appropriate copy or backup of all important settings that are stored in the memory of the device.

2. Product Disposal Instructions

The WEEE (Waste Electrical and Electronic Equipment: 2012/19/EU) directive was introduced to ensure that electrical/electronic products are recycled using the best available recovery techniques to minimize the impact on the environment. This product contains high quality materials and components which can be recycled. At the end of it's life this pro- duct MUST NOT be mixed with other commercial waste for disposal. The device contains a battery. Remove the battery from the device before disposal. The battery in the device needs to be disposed of apart accordingly. Check the terms and conditions of your supplier for disposal information.

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3. Router Description

ICR-3211 is an industrial cellular router intended for the market in Europe, Middle East and Africa (EMEA) area as well as for the North American market (NAM). The ICR-3211 router is designed for wireless communication in mobile networks that use traditional cellular technologies. The primary purpose of this router is its use in the **Category M1** (Cat M1) and **Narrowband Internet of Things** (NB-IoT cat. NB1) services on the cellular LTE network.

LTE Cat M1 is a new cellular technology specifically designed for the needs of applications targeting the Internet of Things (IoT) or machine-to-machine (M2M) communications. LTE Cat M1 is a low-power wide-area (**LPWA**) air interface that lets you connect IoT and M2M devices with medium data rate requirements (375 kbps upload and download speeds in half duplex mode).

The standard configuration includes two Ethernet 10/100 ports, serial line **RS232**, **RS485**, one **binary input** and one **binary output**. The device also has two readers for 3 V and 1.8 V **SIM cards**, which are located on the left panel of the router. The router can be provided only in a **metal casing**.

The ICR-3211 router is equipped with a **power backup feature**. It is a short-term power backup (maximum 15 seconds - depending on technology) which is used to complete the running operation or to send the required data immediately after failure of power supply.

Configuration of the router may be done via a password-protected **Web interface**. Web interface provides detailed statistics about the router's activities, signal strength, detailed system log etc. The router supports the creation of VPN tunnels using **IPSec**, **OpenVPN** and **L2TP** to ensure safe communication. **DHCP**, **NAT**, **NAT-T**, **DynDNS**, **NTP**, **VRRP**, control by SMS, backup primary connection and many other functions are supported.

The router provides diagnostic functions which include automatically monitoring the PPP connection, automatic restart in case of connection losses, and a hardware watchdog that monitors the router status. The user may insert Linux scripts which are started on various actions. It is possible to create up to four different configurations for the same router. These configurations can be switched whenever necessary via Web interface, SMS or binary input status. The router can automatically upgrade its configuration and firmware from your central server. This allows for mass reconfiguration of numerous routers at the same time.

The router also supports additional software like **R-SeeNet** or **WebAccess**/**VPN** for permanent traffic monitoring of routers.

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Examples of possible applications

- mobile office
- fleet management
- security system
- telematic

- telemetric
- remote monitoring
- vending and dispatcher machines

3.1 Usage of the Router

The router is primarily intended for these four basic situations:

I. Access to the Internet from LAN
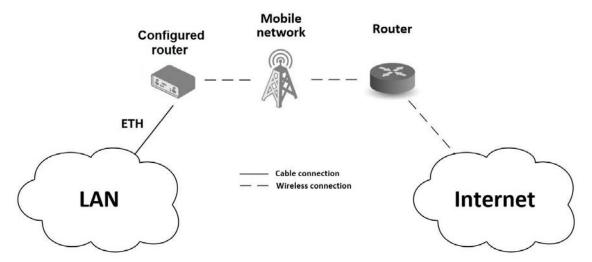
Figure 1: Access to the Internet from LAN

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II. Backed up access to the Internet (from LAN)
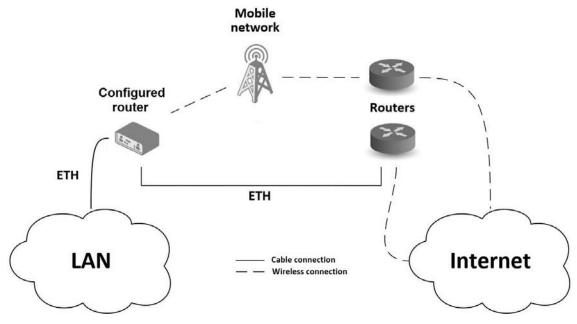
Figure 2: Backed up access to the Internet

III. Secure networks interconnection or using VPN
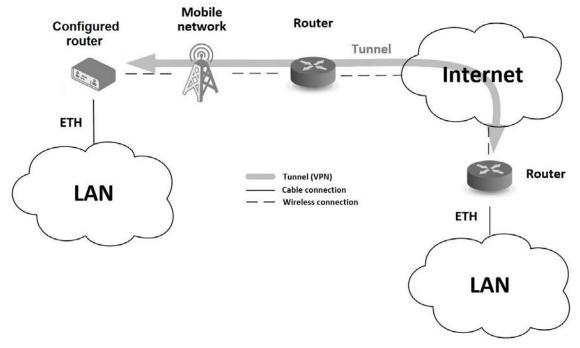
Figure 3: Using VPN tunnel

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IV. Serial Gateway
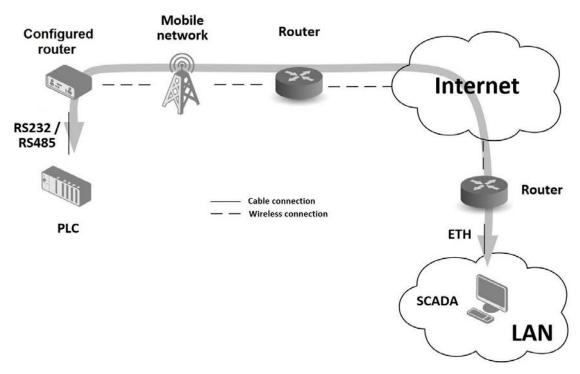
Figure 4: Serial Gateway

4. Contents of Package

The standard set of router includes items listed in the following table:

Item#	Description	Figure	Q'ty
1	ICR-3211 router		1 pcs
2	DIN holder (screwed on the router)		1 pcs
3	Wing for wall mounting (screwed on the router)		2 pcs
4	2-pin terminal block for power supply (deployed on the router)		1 pcs
5	10-pin terminal block for RS232, RS485 and I/O (deployed on the router)		1 pcs
6	Printed Quick Start Guide		1 pcs

Table 1: Contents of package

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5. Router Design

5.1 Router Versions

ICR-3211 router is supplied in the following versions (see table below). All versions are available in a metal box.

Router versions	SIM	BIN	BOUT	ETH	RS232	RS485
ICR-3211	2 x	1 x	1 x	2 x	1 x	1 x

Table 2: Router versions

Figure 5: Router Preview

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5.2 Device Labels
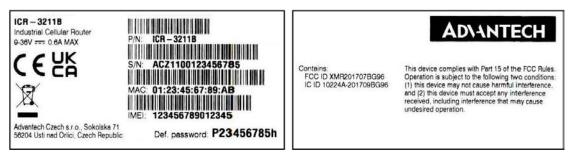
Figure 6: Labels Example

5.3 Order Codes

Order codes overview is shown in the table below.

Product type	Product name	Order code	Features – interfaces
ICR-3200	ICR-3211	ICR-3211B	LTE module for NAM, 2x ETH, 1x BI, 1x BO, 1x RS232, 1x RS485, 2x SIM reader

Table 3: Order Codes Overview

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5.4   Basic Dimensions of the Router Box (specified in mm)
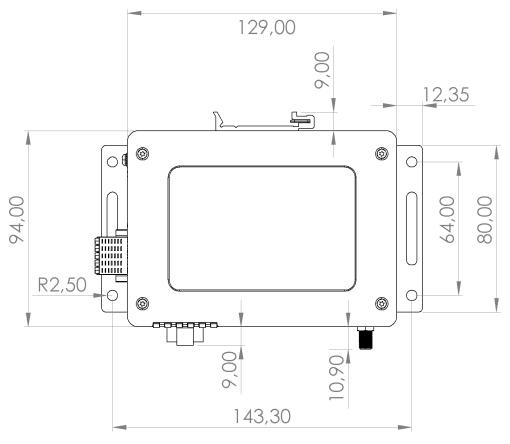
Figure 7: Basic dimensions of the router box
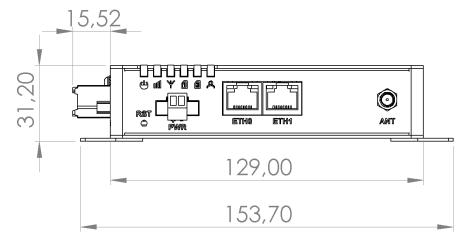
Figure 8: Basic dimensions of the router box

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5.5 Mounting Recommendations

The router can be placed:

- on a flat surface,
- on a wall (or another surface) using the side wings,
- on a DIN rail EN 60715 with the included metal DIN rail clip.

For most applications with a built-in router within a switchboard, it is possible to recognize two kinds of environments:

- A non-public, industry environment of low voltage with high interference,
- a public environment of low voltage and without high interference.

For both of these environments, it is possible to mount the router to a switchboard, after which there is no need to have examination immunity or issues in connection with EMC according to EN 61439-1:2011.

> In compliance with the EN 61439-1:2011 specification, it is necessary to observe the following assembly instructions for a router attached to a switchboard:

- For whip antennas it is recommended to observe a minimum distance of 6 cm from cables and metal surfaces on every side in order to avoid interference. When using an external antenna separate from the switchboard it is necessary to fit a lightning conductor.

- When mounting a router on sheet-steel we recommend using a cable antenna.

- For all cables, we recommend to bind the bunch, and for this we recommend:

  – The length of the bunch (the combination of power supply and data cables) should be a maximum 1.5 m. If the length of data cables exceeds 1.5 m or if the cable is leading towards the switchboard, we recommend installing surge protectors.

  – Data cables must not have a reticular tension of $\sim$ 230 V/50 Hz or $\sim$ 120 V/60 Hz.

- Sufficient space must be left between each connector for the handling of cables,

- To ensure the correct functioning of the router we recommend the use of an earth-bonding distribution frame for the grounding of the power supply of the router, data cables and antenna within the switchboard.

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Figure 9: Default position of DIN rail clip

5.6   Removing from the DIN Rail

The DIN rail clip is suitable for a DIN rail according to EN 60715 standard only. The default position of metal rail clip, which is used for mounting the router on a DIN rail, is shown in the following figure. Its position can be changed on some models (back or bottom). When changing the position of the DIN rail clip, tighten the screws with max. 0.4 Nm torque.

To remove the router from the DIN rail it is necessary to lightly push down the router so that the bottom part of the DIN rail clip hitched to the DIN rail get out of this rail and then fold out the bottom part of the router away from the DIN rail.
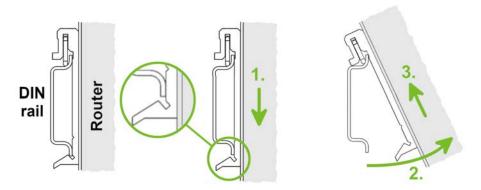
Figure 10: Removing from the DIN rail

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5.7   Description of the Front Panel

On the front panel of the router, there are located:

Caption	Connector	Description
RST	—	*RST* button used to restore the default configuration and re-boot the router
PWR	2-pin	Terminal block for the power supply
ETH0	RJ45	Ethernet connection to the computer network
ETH1	RJ45	Ethernet connection to the computer network
ANT	SMA	Connector for main antenna

Table 4: Description of the front panel

Figure 11: The front panel of the router

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5.7.1 Status Indication

There are six LED indicators on the front panel to provide router status information. Each ETH port has two additional LEDs that provide information about the port status.

	Caption	Color	State	Description
⏻	PWR	Green Green Green	On Blinking Fast blinking	Starting of the router Router is ready Updating firmware
ⅰⅼⅼ	SIG	Green Orange Red	On On On	Good signal Fair signal Poor signal
Y	DAT	Green	Blinking	Communication in progress on radio channel
1	SIM1	Green Green Red Red	Blinking On On Fast blinking	SIM is selected, router waits for data connection 4G technology 2G technology SIM card problem (missing SIM card or PIN code not entered)
2	SIM2	Green Green Red Red	Blinking On On Fast blinking	SIM is selected, router waits for data connection 4G technology 2G technology SIM card problem (missing SIM card or PIN code not entered)
久	USR	Green	On / Blinking / Fast blinking	Function of this LED diode can be selected by user
	ETH0 ETH1	Green Green	On Off	Selected 100 Mbps Selected 10 Mbps
	ETH0 ETH1	Yellow Yellow Yellow	On Blinking Off	The network cable is connected Data transmission The network cable is not connected

Table 5: Status indication

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5.7.2 Power Connector PWR

Terminal block 3.5 mm.

Pin number	Signal mark	Description
1	VCC(+)	Positive pole of DC supply voltage (+9 to +36 V DC)
2	GND(-)	Negative pole of DC supply voltage

Table 6: Connection of power connector

Figure 12: Power connector

Power supply for router is required between +9 V to +36 V DC supply. Protection against reversed polarity without signaling is built into the router.

> If the router is grounded, using the grounding screw, there is no protection against the reversed polarity. The negative pole of the DC power supply must be at the same voltage reference as the grounding screw. If not, a voltage difference between these two points might damage the router, and only an authorized service center can fix it.

For correct operation it is necessary that the power source is able to supply a peak current of 1.2 A.

> Unit has to be supplied by a power supply specified as a Limited Power Source (LPS) or CEC/NEC Class 2 source of supply.

> In applications requiring low power consumption (such as solar power - not 7/24 mode) is strictly recommended to use "LPM" mode prior to powering down the entire router.

Circuit example:
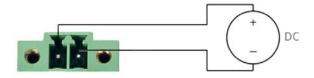
Figure 13: Connection of power supply

All metal parts, including the box, are connected together with the negative pole of power supply (common pole). To ground the router can be used the grounding screw located on the left panel.

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5.7.3 Ethernet Port ETH0 and ETH1

The panel socket of RJ45 is used for this interface. The insulation strength of Ethernet ports from each other and from the rest of the router (grounding) is 1500 V.

Pin	Signal mark	Description	Data flow direction
1	TXD+	Transmit Data – positive pole	Input/Output
2	TXD-	Transmit Data – negative pole	Input/Output
3	RXD+	Receive Data – positive pole	Input/Output
4	—	—	
5	—	—	
6	RXD-	Receive Data – negative pole	Input/Output
7	—	—	
8	—	—	

Table 7: Connection of Ethernet connector

Figure 14: Ethernet connector

The Ethernet cable plugs into the RJ45 connectors labeled as ETH0 and ETH1 (see the figure below).
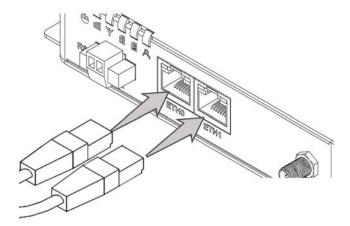
Figure 15: Connection of Ethernet cables

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5.7.4   Antenna Connector ANT

The *ANT* connector is used to First, connect the main antenna to the router.

> ⚠️ The router can not operate without a main antenna connected through the port marked as *ANT*.

ℹ️ The SMA connector is used for the connection of the antenna. Recommended tightening moment for screwing the antenna to SMA connectors is 0.9 Nm.
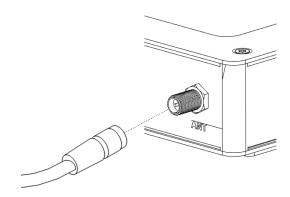
Figure 16: Connecting the antenna

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5.7.5 Reset Button

The *RST* button on the front panel has three functions on ICR-3200 routers:

- Reboot the router:

    Hold the *RST* button for less than 4 seconds, the router will be restarted.

- Factory reset – restore the default configuration:

    Hold the *RST* button for more than 4 seconds. The *PWR* LED turns off and on again. We recommend holding down the *RST* button for 1 second after turning on the PWR LED on the front panel.

- Factory reset – restore the default configuration when unable to boot:

    If the router is unable to boot up due to a bad configuration, turn off the router (power supply). Push and hold the *RST* button, turn on the router and hold the *RST* button for at least 10 seconds. This will return the router to default configuration.

> Before performing the factory reset of the router, it is recommended to back up the router configuration settings (see Configuration manual for ICR-3200 routers) because reset of the router will return all configuration settings to their default states.

It is necessary to use a narrow screwdriver or any other small tool to press the *RST* button.

Figure 17: Router reset

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Action	Router behavior	Trigger events – options
Reboot	Turns off and then turns on the router	• Disconnect and reconnect the power • Send text *reboot* via SMS to SIM card number put in your router (your phone number has to be authorized – see the Configuration Manual for ICR-3200 routers) • Press the *Reboot* menu item in the Web interface • Press the *RST* button, hold less than 4 seconds
Reset (factory)	Restores the default configuration and reboots the router	• Hold the *RST* button for more than 4 seconds • If it does not help (router does not start at all), turn off the router (power supply). Push and hold the *RST* button, then turn on the router and hold the *RST* button for more than 10 seconds.

Table 8: Overview of router reboot and reset

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5.8   Description of the Left Panel

Interfaces located on the left panel are described in the table below.

Caption	Connector	Description
Grounding screw	M3 screw	Grounding screw (M3x6L) is connected to the ground of the board and to the negative pole of the power source.
SIM cards	2FF size	Unscrew the SIM cards cover to access the SIM1 and SIM2 slots.
SERIAL	I/O	10-pin	This connector has the RS232 and RS485 serial interfaces, one binary input and one binary output. The connector pinout is printed on the top label.

Table 9: Description of the left panel

Figure 18: The left panel of the router

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5.8.1   SIM Card Reader

Two SIM card readers for 3 V and 1.8 V SIM cards are located on the left panel of the router. In order for the router to function, it is necessary to insert an activated SIM card with an unblocked PIN code, or you can enter the PIN code in the router web interface. The SIM cards may have different APNs (Access Point Names) adjusted.

Type of SIM cards: Mini SIM (2FF) 25.0 x 15.0 x 0.76 mm.

Changing the SIM card:

- Always disconnect the router from the power supply before handling the SIM card.
- Unscrew the SIM card cover.
- To remove the SIM card, use the flat end of a spudger, or your fingernail, press the SIM card slightly into its slot until you hear a click.
- After hearing this click, release the card, and it will pop out of its slot.
- Remove the SIM card and push any other SIM card into the slot until it clicks into place.

Figure 19: SIM card reader

For Verizon Wireless network, SMS messages will be transmitted successfully only if both of the end devices are equipped with an LTE Cat-M cellular module.

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5.8.2 Serial Interfaces and I/O Port

The RS232 and RS485 serial interfaces together with the I/O interface are physically connected to the 10-pin panel socket. All three interfaces are not isolated from the router. The pinout of this conector is described in the tables below.
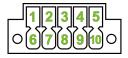
Figure 20: Serial + I/O connector

Pin	Signal mark	Description
1	B (+)	IN/OUT
2	A (-)	IN/OUT
3	GND	GROUND

Table 10: Connection of RS485

We recommend connecting a termination resistor outside the router. Without termination resistors, signal reflections off the unterminated end of the cable can cause data corruption. Termination resistors also reduce electrical noise sensitivity due to the lower impedance.

Pin	Signal mark	Description
4	BIN	BINARY IN
5	BOUT	BINARY OUT

Table 11: Connection of I/O

Pin	Signal mark	Description
6	RXD	IN
7	CTS	IN
8	GND	GROUND
9	RTS	OUT
10	TXD	OUT

Table 12: Connection of RS232

The I/O user interface is designed for binary input processing and binary output control. By default, the binary output is open, so it is not grounded. The maximum binary output load is 36 V at 500 mA. The constant current supplied by the binary input is 3 mA.

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The functional scheme of connection for the binary input and binary output is drawn on the picture below.
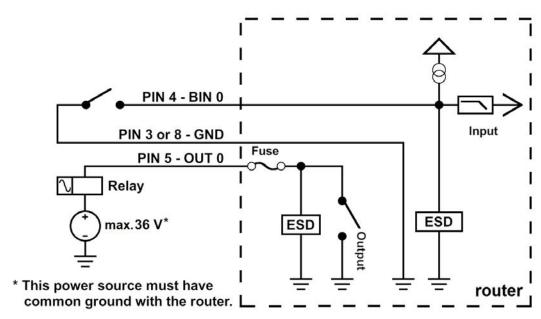
Figure 21: Functional scheme of the binary interface

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5.9 Power Backup Feature

This router is equipped with a power backup feature. It is a short-term power backup, which is used to complete the running operation or to send the required data immediately after the failure of the power supply. The maximal operation time for the power outage depends on actual cellular technology used and is up to 15 seconds.

The easiest way how to handle this state is to write a custom script and store it in *Configuration -> Scripts -> Startup*. Below you can see scripts for three different actions of sending an SMS, sending an e-mail and sending an SNMP trap.

5.9.1 Send an SMS

This script is going to send an SMS message for when the power supply will reach the defined threshold voltage.

Following items should be revised in the script:

- destined phone number,
- threshold for minimal power supply voltage,
- content of the SMS message, ($VOLTAGE variable stands for the value of the actual power supply voltage).

```
# This script monitors the supply voltage and will send an SMS if below the defined
    threshold.

PHONE=+xxx123456...       # Set the destined phone number
THRESHOLD=8               # Set the threshold voltage level

SENT=0

while true; do
  VOLTAGE=`status sys | awk '/Voltage/ { print $4 }'`
  if [ $THRESHOLD -lt ${VOLTAGE%.*} ]; then
    SENT=0
  elif [ $SENT -eq 0 ]; then
    # Sending SMS message
    sms $PHONE "Power supply below defined threshold! Actual voltage is $VOLTAGE V."
    SENT=1
  fi
  sleep 1
done
```

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5.9.2   Send an E-mail

This script is going to send an e-mail message for when the power supply will reach the defined threshold voltage. Firts, ensure the SNMP credentials are configured in the *Configuration -> Services -> SMTP* configuration page.

Following items should be revised in the script:

- destined e-mail address,
- threshold for minimal power supply voltage,
- subject and body of the e-mail ($VOLTAGE variable stands for the value of the actual power supply voltage).

```
# This script monitors the supply voltage and will send an e-mail if below the
    treshold.

EMAIL_TO="xxx@organization.com" # Set the destined e-mail address
THRESHOLD=8                      # Set the threshold voltage level

SENT=0

while true; do
  VOLTAGE=‘status sys | awk ’/Voltage/ { print $4 }’‘
  if [ $THRESHOLD -lt ${VOLTAGE%.*} ]; then
    SENT=0
  elif [ $SENT -eq 0 ]; then
   # Sending the e-mail with subject (-s) and body (-m).
   email -t $EMAIL_TO -s "Power supply outage..." -m "Actual voltage is $VOLTAGE V."
    SENT=1
  fi
  sleep 1
done
```

5.9.3 Send an SNMP Trap

This script is going to send an SNMP trap for when the power supply will reach the defined threshold voltage.

Following items should be revised in the script:

- SNMP destinated IP address,
- OID of the SNMP trap,
- threshold for minimal power supply voltage.

```
# This script monitors the supply voltage and will send an SNMP trap if below the
    treshold.

SNMP_IP=192.168.1.1   # Set SNMP destinated IP address
OID="1.2.3.4.5.6.7.8" # Set the OID
THRESHOLD=8            # Set the threshold voltage level

SENT=0

while true; do
  VOLTAGE=`status sys | awk '/Voltage/ { print $4 }'`
  if [ $THRESHOLD -lt ${VOLTAGE%.*} ]; then
    SENT=0
  elif [ $SENT -eq 0 ]; then
   # Sending the SNMP trap
   snmptrap -c public $SNMP_IP $OID s $VOLTAGE
    SENT=1
  fi
  sleep 1
done
```

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6. First Use

6.1 Connecting the Router Before First Use

Before putting the router into operation it is necessary to connect all of the components that are required to run your applications. Don't forget to insert a SIM card.

> ⚠ The router can not operate without a connected antenna, SIM card and power supply. If the antenna is not connected, the router may be damaged.

6.2 Start

The router will start when a power supply is connected to the router. By default, the router will automatically start to log on to the default APN. The DHCP server will start to assign addresses for devices connected through the Ethernet port ETH0. Router's behavior can be changed via the web interface. This is described in detail in the *Configuration manual for ICR-3200 routers*.

6.3 Configuration

> ⚠ If no SIM card is inserted in the router, it is not possible for the router to operate. Any inserted SIM card must have active data transmission.

6.3.1 Configuration by Web Browser

For status monitoring, configuration and administration of the router a web interface is available which can be accessed by entering the IP address of the router into the web browser. The default IP address of the router is 192.168.1.1. **It is necessary to use the HTTPS protocol for secure communication over a network.**

Figure 22: Entering the IP address of the router

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By default, configuration of the router can only be performed with the default username **"root"**. The default password is printed on the router's label.[1] Change the default password as soon as possible!

> ⚠ All routers have the *WebAccess/DMP* client pre-installed by default. The activated client periodically uploads router identifiers and configuration to the *WebAccess/DMP* server. See the configuration manual [2], chapter *Basic Information -> WebAccess/DMP Configuration*, for more information.

Figure 23: Entering login information

After successfully entering login information, the user will have access to the router web interface via their browser.

ⓘ A detailed description of the router settings in the Web interface can be found in the *Configuration manual for ICR-3200 routers*.

[1] If the router's label does not contain a unique password, use the password "root".
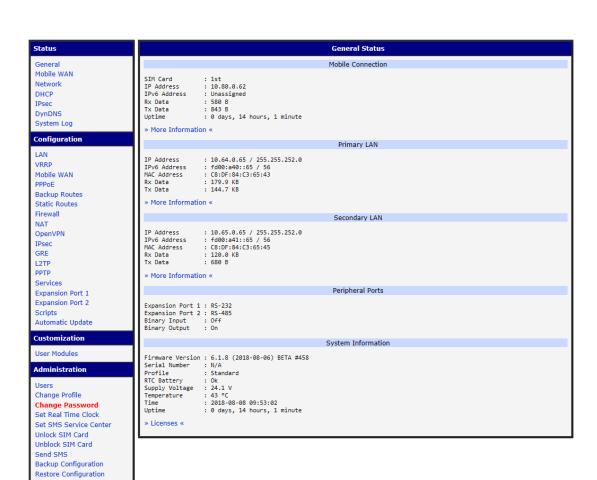
Figure 24: Router web interface

7. Technical Parameters

7.1 Basic Parameters

Router parameters		
Temperature range	Operating Storage	-40 °C to +75 °C (-40 °F to +167 °F) -40 °C to +85 °C (-40 °F to +185 °F)
Humidity	Operating Storage	0 to 95 % relative humidity non condensing 0 to 95 % relative humidity non condensing
Altitude	Operating	2000 m / 70 kPa
Degree of protection		IP30
Supply voltage		9 to 36 V DC
Battery for RTC		CR1225
Consumption @ 9 V	Idle Average Peak Sleep mode	2.3 W 3.8 W 5,4 W 100 mW
Dimensions of device		31,2 x 94 x 129 mm (1.23" x 3.7" x 5.08")
DIN rail clip dimensions		DIN 35 mm, EN 60715
Weight	Metal box	480 g (1.05 lbs)
Antenna connectors		1x SMA for LTE – 50 Ω
User interface	2x ETH SERIAL | I/O	Ethernet RJ-45 (10/100 Mbit/s) 10-pin panel socket Terminal Block (for RS232, RS485 and I/O)

Table 13: Basic parameters

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7.2   Standards and Regulations

The router complies with the following standards and regulations:

Standards and regulations	
Radio	PTCRB, EN 301 511, EN 301 908-1, EN 301 908-13, EN 303 413
EMC	EN 301 489-1, EN 301 489-19, EN 301 489-52, EN 61000-6-2, EN 61000-6-4, FCC 15.107 Class B, FCC 15.109 Class B, IC
Safety	IEC 62368-1:2014
Transportation	EN 45545-2
Railway	EN 50155 (A1, OT4, ST1, H1, Cat 1 Class B, S3, C2, L4, PD1, K2, PC2)
Carrier approvals	Verizon, AT&T
National	FCC, IC, CE, UKCA compliant
Environmental	REACH, RoHS3 and WEEE compliant

Table 14: Standards and regulations

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7.3 Type Tests and Environmental Conditions

Phenomena	Test	Description	Test levels
ESD	EN 61000-4-2	Enclosure contact Enclosure air	$\pm$ 6 kV (crit. A) $\pm$ 8 kV (crit. A)
RF field AM modulated	EN 61000-4-3	Enclosure	20 V/m (crit. A) (80 – 10000 MHz) 10 V/m (crit. A) (1 – 6 GHz)
Fast transient	EN 61000-4-4	Signal ports Power ports Ethernet ports	$\pm$ 1 kV (crit. A) $\pm$ 2 kV (crit. A) $\pm$ 1 kV (crit. A)
Surge	EN 61000-4-5	Ethernet ports Power ports	$\pm$ 1 kV (crit. A), shielded cab. $\pm$ 2 kV (crit. A)
RF conducted	EN 61000-4-6	All ports	10 V/m (crit. A) (0,15 – 80 MHz)
Radiated emission	EN 55032	Enclosure	Class B
Conducted emission	EN 55032	DC power ports Ethernet ports	Class B Class B
Dry heat	EN 60068-2-2 MIL-STD-810G SAE J1455	+75 °C *, 40 % rel. humidity	
Cold	EN 60068-2-1 MIL-STD-810G SAE J1455	-40 °C *	
Damp heat	EN 60068-2-78 MIL-STD-810G SAE J1455	95 % rel. humidity (+40 °C)	
Vibration	EN 60068-2-64 ed. 2 MIL-STD-810G SAE J1455	Vibration spectrum A.3 (rolling stock)	Category 1 (3 axis, 8 hours per axis)
Shock	EN 60068-2-27 ed. 2 MIL-STD-810G SAE J1455	half-sine, 50 g peak, 11 ms	

Table 15: Type tests and environmental conditions

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7.4 Technical Parameters of Cellular Module

Technical parameters of cellular module	
LTE parameters	**LTE:** Cat M1/NB-IoT (cat. NB1) **FDD frequencies:** B12, B13, B28 (700 MHz), B20 (800 MHz), B5, B18, B19, B26 (850 MHz), B8 (900 MHz), B4 (1700 MHz), B3 (1800 MHz), B2 (1900 MHz), B1 (2100 MHz) **TDD frequencies:** B39 (1900 MHz) **LTE bit rates:** 375 Kbps (DL) / 375 Kbps (UL)
EDGE parameters	**Supported frequencies:** 850 MHz, 900 MHz, 1800 MHz, 1900 MHz **EDGE bit rates:** 296 Kbps (DL) / 236.8 Kbps (UL)
GPRS parameters	**Supported frequencies:** 850 MHz, 900 MHz, 1800 MHz, 1900 MHz **GPRS bit rates:** 107 Kbps (DL) / 85.6 Kbps (UL)

Table 16: Technical parameters of cellular module

Antenna Requirements

- VSWR: <2:1 (Antenna input impedance response as function of frequency. This shows the antenna resonances and its bandwidth).

- SMA: 50 Ω

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7.5 Other Technical Parameters

Other technical parameters	
CPU power	2 DMIPS per MHz
Flash memory	Available memory space 1862 MB ● 2x 256 MB – FW ● 512 MB – User data storage ● 838 MB – Space for User Modules
RAM	512 MB

Table 17: Other technical parameters

8. Related Documents

[1] Advantech Czech: **Start Guide** (QSG-0006-EN)
[2] Advantech Czech: **ICR-3200 – Configuration Manual** (MAN-0042-EN)

Product-related documents can be obtained on *Engineering Portal* at www.icr.advantech.cz address.

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9. Troubleshooting

> If you cannot connect to the router from your PC, your network card may be configured in such a way that it is not possible to connect to the router. Take one or more of the following steps in order to solve the problem:
>
> - Make sure your PC's network card is configured to obtain the IP address form the DHCP server (by default the DHCP server is running in the router).
> - Connect the router to the PC via Switch.
> - Connect the router to the PC, start the router first and then start the PC after the router's initialization.

9.1   FAQ

✎ **Ethernet connection fails or is not establishing.**

- *It is possible to turn auto negotiation off and set a rate and duplex manually on the Ethernet interface of the router. Available on "LAN Configuration" page in the router.*

✎ **Mobile WAN connection fails.**

- *Check the signal power ("Mobile WAN status" page). If the signal power is weak, you will have to use a better antenna. If the neighbouring cells have a similar signal strength, you will need to use a directional antenna. For proper operation, the signal levels have to be good.*
- *Try to enable automatic ping from the router, which will check the connection when there are no data running and in the case of a failed ping, restart the connection. This can be done on the "Mobile WAN Configuration" page in the router in the "Check connection" section. "Enable + bind" option is to ensure the ping goes always through Mobile WAN network interface.*

✎ **Mobile WAN connection cannot be established.**

- *Check the "Mobile WAN Configuration" – APN, name, password and IP address (all can be blank).*
- *Try to enter the SIM card PIN – verify that the SIM card has the PIN code entered. Available on "Unlock SIM Card" page in the "Administration" section.*
- *In a private APN it is not recommended to get the DNS settings from operator (on "Mobile WAN" page)*
- *Go to "System Log" page in "Status" section and observe where the error occurs.*

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✎ **I cannot connect from the Internet to the device behind the router. I have NAT enabled.**

- *The device's gateway has to be configured so it points to the router.*

✎ **I can't access my Web server placed behind the router over NAT.**

- *The remote HTTP access to the router has to be disabled on "NAT Configuration" page in the router. Also enable "Send all remaining incoming packets to default server" feature and fill in the IP address of your Web server. On the Web server, the default gateway has to be the IP address of the router.*

✎ **DynDNS doesn't work.**

- *With private APN this will not work.*
- *If the same IP address is recorded in your canonic name as a dynamically assigned address, it means that the operator is using NAT or a firewall.*
- *You can verify NAT using ping to your server with static address and then compare with router's IP address.*
- *You can verify a Firewall by accessing remotely to the router's Web interface.*
- *The operator may not provide the address of DNS server and without DNS server's address it is impossible to connect to the dyndns.org server. The following messages will be shown in the System Log:*
  - *DynDNS daemon started*
  - *Error resolving hostname: no such file or directory*
  - *Connect to DynDNS server failed*

✎ **L2TP or IPSec isn't establishing.**

- *Check the "System Log" page for error messages.*

✎ **IPSec tunnel establishes but the communication does not run.**

- *Probably there are bad routing rules defined in the connected devices, or the default gateway.*

✎ **I switched the router to offline mode by SMS message, but the router is in online mode after reboot.**

- *SMS messages do not change the router configuration. They remain in effect only until the router is rebooted.*

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✍ **Serial communication is not working.**

- *Verify that the router model supports serial communications. Also verify the serial communication settings. To do so, open the router's configuration menu via the web browser, select the appropriate "Expansion Port" from "Configuration" part of the menu and verify the settings.*

✍ **Is the router Cisco compatible? Can I use the Cisco configuration?**

- *No, the Firmware in the router (Conel OS) is based on Linux with BusyBox. Thus the Cisco configuration cannot be used. But network connections are defined by standards so connecting the router to the Cisco or other networking devices is possible and will be compatible.*

✍ **FTP or SFTP does not work**

- *FTP will work on v2 routers only. You can use SFTP on all routers to transfer files to/from the router. If having troubles with FTP on v2 routers, make sure you have FTP enabled: "Configuration" section, "Services", "FTP". Then you can connect with any client on port 21 with name and password same as for the Web interface. If having troubles with SFTP, make sure you have SSH enabled: "Configuration" section, "Services", "SSH". Then you can connect with any client on port 22 with name and password same as for the Web interface.*

✍ **How can I connect to the router's command line? (SSH, Telnet)**

- *You can use SSH on all routers or Telnet on v2 routers only. SSH is enabled by default, but you can verify in Web interface in "Configuration" section, "Services", "SSH". Then connect with any SSH client on port 22 of the router. User and password is the same as for the Web interface. Telnet on v2 routers can be enabled here: "Configuration" section, "Services", "Telnet".*

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10. Customer Support

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UK CA We, Advantech Czech s.r.o., declare that the radio equipment narrated in this user's manual complies with Radio Equipment Regulations 2017 (**S.I. 2017 No. 1206**).

CE We, Advantech Czech s.r.o., declare that the radio equipment narrated in this user's manual complies with Directive **2014/53/EU**.

The full text of the EU Declaration of Conformity is available at the following internet address: icr.advantech.cz/eudoc